eFundi Tutorial:
TurnItIn

Place an introductory statement here to the tutorial.

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The following topics will be addressed in this tutorial:

To access the TurnItIn report

Go to the **Assignments** tool on your module site.

Click on the **Grade** link underneath the name of the assignment whose TurnItIn reports you wish to access OR click the submitted link in the **In/New** column.

Assignment Title	For	Status	In / New
Turn-It-In 🎗 Edit |Duplicate | Grade	Entire Site	Open	0/0
Assignment 2 🎗 Edit |Duplicate | Grade	Entire Site	Closed	1/1

OR

You will see your class list, along with the submission date, status, grade, TurnItIn and release columns for each student. Select a student to go to their TurnItIn report by clicking on the student name:

⊘ Student ▲	Submitted	Status	Mark	Turnitin	Release
⊘ VILJOEN, JAN-PAUL (24498726)	13-Aug-2019 10:19	Not marked		🚩 Data Compilation Procedure Doc.docx	

Student information and submission date will appear at the top of your screen.

Student	JAN-PAUL VILJOEN (24498726)
Submitted Date	13-Aug-2019 10:19
Status	Not marked
Turnitin Report	🚩 Data Compilation Procedure Doc.docx

▸ Assignment Instructions

⏳ A newly submitted assignment will have a blue sandglass icon that appears at the Turnitin Report. This means that the report is still in the process of being processed. It takes about 48 hours for a report to be generated, depending on the size of an assignment.

Once the process is complete the sandglass icon will change to a coloured flag:

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To access the TurnItIn report, click on the flag icon.

Note: The colour of the flag differs from colour depending on the percentage of similarity picked, with Blue as 0% and incrementing to Green, Yellow, Orange and Red as the percentage increases.

Errors in the TurnItIn submission reports

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⚠ HIST TKY1 32888902.pdf

Errors in the loading of a report will appear as an orange triangle with an exclamation mark in the middle.

There are various reasons why this may occur. See the table below of a list of potential causes and their possible solutions:

Cause of error	Potential solution
The title of the submitted file is too long	Look for a simplistic title format, e.g. Student number_Module code_Assignment title (abbreviated) : 12345678_ABCD123_Assg1
The title of the submitted file has special characters, e.g. !@#$%.	Change the file title to a more simplistic title. See above example.
The submitted file Is corrupt	Files that give the least amount of trouble are PDFs. However, should your file be corrupt you may need to check your computer and save your file correctly before re-uploading.
Your email on eFundi changed recently and do not correspond to the email Turnitin has registered for you.	You will need to reach out to either IT support to check your Turnitin email, or reach out directly to the Turnitin support to do so for you. Please follow the links to connect to either.
You were added to the site long after the assignment has been published.	The site Instructor will need to post a new assignment for those added long after the initial assignment has been published.

Please reach out to your eFundi HelpDesk as soon as possible for assistance should an error occur in your report.

Need help?

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You can make use of the Sakai based Help resources available on all eFundi sites, or contact your site of delivery eFundi Support Desk.

OR: Please attend eFundi training or stop by during office hours for additional help.

eFundi Support Desk:

Call centre: 018 285 5930

Campus support:

Mafeking:	Potchefstroom:	Vanderbijlpark:
Tel.: 018 389 2447	Tel.: 018 285 2295	Tel.: 016 910 3035/8
Office: ADC Building, Block D Room G80	Office: Building E8, Room 107A	Office: Building 13, Room SL313

OR

Log a ticket: support.nwu.ac.za